

The Dying

QUESTIONS?

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Selina Leung for her valuable guidance and insights.

51% see funerals as normal part of life

37% hate thinking about death

12% embrace funerals as a life celebration

what happens when someone dies

What to do if someone passes away ↓



Hospital informs family.

Doctor provides medical cause of death & cremation certificate. Family selects a Funeral Director. Body is then transferred to mortuary by Funeral Director.



At Home, call family doctor or 000 if unexpected death.

Doctor confirms death & provides certificates. Family selects a Funeral Director. Body transfer to mortuary by Funeral Director.



Aged care facility contacts doctor to confirm death.

Aged care facility staff informs family. Staff contacts Funeral Director, as nominated by family. Body transfer to mortuary by Funeral Director.



When someone dies **away from home**, you can arrange for a repatriation. This means to transport your loved one back home, interstate or overseas. Galaxy Funerals can help you if this is what you need.

The thought of dying is attached to a negative feeling. Most of us don't really want to think about it until it actually happens. And when it happens, what then?

Don't worry. Most of us won't know what to do. Here's a table to show you what usually happens when someone passes away.

what is a viewing

Viewing the deceased is not mandatory. If offered by the family, it is customary to show your respects. But if you prefer, you can choose to spend a short moment in silent prayer instead.

What happens in a viewing?

Viewing the deceased for the final time is an emotional moment. Sometimes the casket is open and family and friends can actually touch or speak directly to the body. Sometimes, the family prefers to have a private viewing for close family members only.

What does the body look like?

The mortician will dress and prepare the body. With a photo, the mortician can prepare the body more accurately - for example, a particular way the deceased styled his or her hair. Families can choose to dress the deceased in clothing that was worn at a significant life event. Or in some cultures, clothing significant to a custom. The body is then presented in a coffin or casket.

Can a dead body last that long?

A body can be temporarily preserved. If the body is being transferred overseas, then full embalming is necessary.



REDPOCKET

Red Pocket is a creative marketing and communications agency. We bridge multicultural diversities through creative communications. Our communication and design solutions are inspired by people from all walks of life. That's because we are a culturally diverse team. And collaborating with diverse groups sustains our authenticity to develop communication and design solutions that speaks to you.



Galaxy Funerals has been serving the Australian multicultural community for many years. Our hands on approach provide reassurance for families during this emotional and sensitive time. We embrace cultural diversities, to ensure loved ones receive a well respected and honourable farewell.

Funeral DIY

The concept of **Funeral DIY** encourages families to change the way we can all plan funerals. It is an online based resource, enabling Australian consumers to be in control of costs when buying associated funeral items. With the transparency of costs in mind, personal decisions can be made based on informed choices.

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Thank you for a lovely and smooth service. A splendid job so sympathetic and professional, but still with a friendly touch. The guys that carried the coffin were great. They came to introduce themselves to me and said, "Don't worry, we will take good care of your wife." They were caring, so nice and considerate. All in all, everyone in the Galaxy Funerals team gave my beloved wife, Queenie a lovely farewell. Thank you.

David Vasey, December 2013

explore with us . . .